

PRODUCT COMMUNICATION

To: ARB Distributors

From: ARB Europe

Subject: Product Information Bulletin No.1498- LINX Controller with Google app

Date: April 2021

ISSUE WITH UPDATED 'GOOGLE' APP ON LINX CONTROLLER.

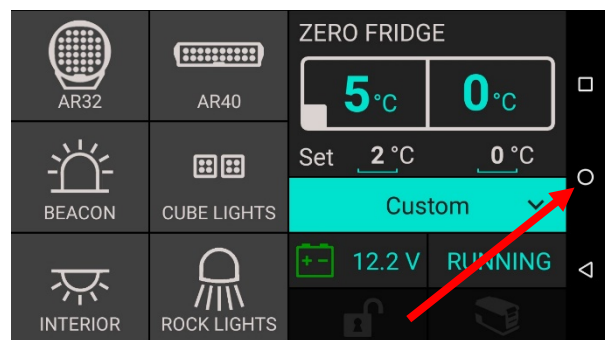
It has been identified that recent updates of the 'Google' search app made by Google can negatively impact the boot-up speed of the LINX display screen. This is confirmed when the screen restarts and shows "Optimizing app 1 of 1" for several minutes before returning to normal.

As a result, we recommend that updates of this app are removed in order to return the LINX display screen to the correctly functioning version of the 'Google' app that it was shipped with.

WHAT TO DO.

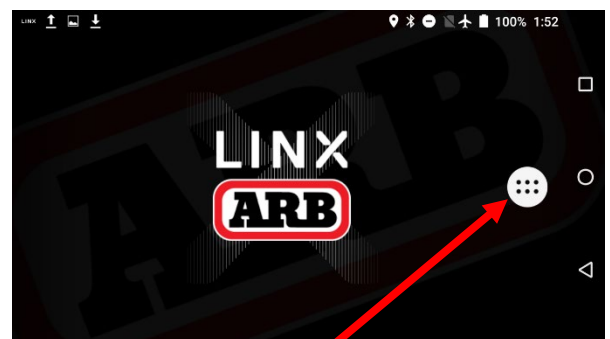
Step 1

Whilst in LINX, press the 'O' button to the far right of the screen



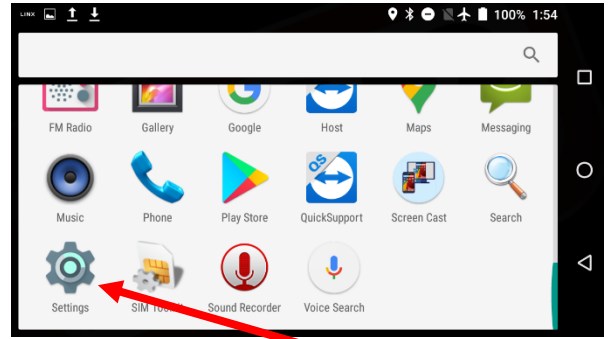
Step 2

Then press the device menu button



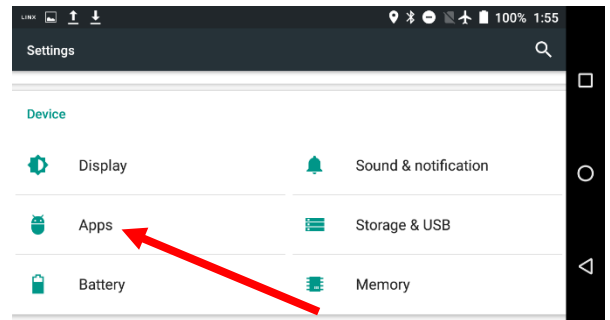
Step 3

Access the 'Settings' icon in the menu



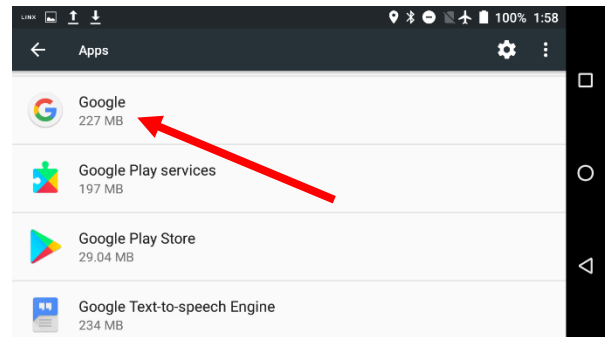
Step 4

Access the 'Apps' settings



Step 5

Access the 'Google' app

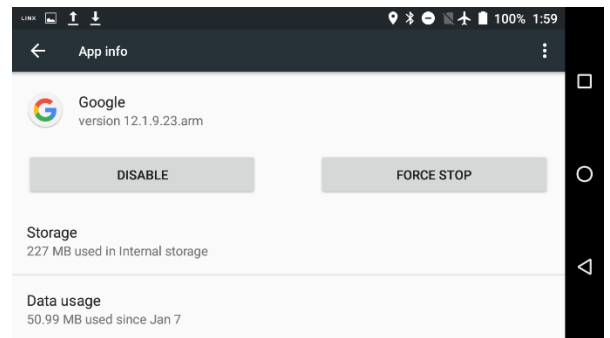


Step 6

First, select 'Force Stop' then click 'OK'

Secondly, select 'Disable' then click 'Disable App' then 'OK'

*The device will now uninstall the 'Google' app



Step 7

Press the 'O' button to the far right of the screen, then select the 'LINX ARB' logo to access LINX.

The process is now complete.

Note: If prompted to install or update the 'Google' app in future, do not proceed.

